

EXPERIMENTA HOUSE RULES

By entering the premises of experimenta, all experimenta visitors acknowledge the validity of these House Rules. The House Rules are posted at experimenta and are available to all visitors on the www.experimenta.science website.

1. VALIDITY – DOMESTIC AUTHORITY

- 1.1 These House Rules in the respective current version are valid for all experimenta and Experimenta-Platz (the experimenta campus and plaza) visitors irrespective of the reason for the visit and without restrictions for all properties, buildings and spaces used by experimenta as well as for Experimenta-Platz. The validity of these House Rules is not limited in time – specifically not to certain events or courses.
- 1.2 experimenta gGmbH, Experimenta-Platz, 74072 Heilbronn (hereinafter referred to as “Operator”) exercises the domestic authority on the premises of experimenta and Experimenta-Platz. The Operator may also delegate the right to exercise domestic authority to commissioned security service staff.

2. SAFETY – CONSIDERATION & RESPECT – PREVENTING DAMAGE

- 2.1 The aim of these House Rules is to guarantee the safety of experimenta visitors. Moreover, the House Rules are designed to prevent risks and damage to people and property.
- 2.2 Mutual respect is encouraged. Please help ensure that the courses, instruction, workshops and all other activities offered at experimenta take place without disruption. Visitors are to have an eventful and pleasant visit at experimenta.

3. ACCESS – ADMISSION WRISTBANDS – YOUR STAY

- 3.1 Only admission wristbands worn on the wrist entitle the wearer to enter experimenta. The same applies for any stay at experimenta. The admission wristbands are to be worn on the wrist and shown to the Operator on request.
- 3.2 Notwithstanding item 3.1, admission to the experimenta shop and catering areas is allowed without an admission wristband.

- 3.3 The Operator does not assume responsibility for the supervision and care of visitors during their visit to experimenta. This does not apply to events that are organised by the Operator and where the Operator has expressly assumed responsibility for supervision.
- 3.4 Children under the age of 12 may only visit experimenta accompanied by a person having parental power or a person of full age whose duty is supervision. Persons having parental power and persons of full age whose duty is to supervise children under the age of 12 as well as groups are obligated to carry out their duty to supervise with due care and attention and to urge children under the age of 12 specifically to follow the rules set forth in these House Rules. The Operator and all staff members are entitled to ask the age of visitors prior to admission in order to ascertain the age limit.

4. OPENING HOURS – PRICE OF ADMISSION

- 4.1 The opening hours and price of admission for experimenta are posted in the experimenta ticketing area and are available on the www.experimenta.science website.
- 4.2 If the number of visitors in a certain area is especially high, the Operator is entitled to temporarily restrict access for other visitors specifically to the experimenta Worlds, Studios, special exhibitions, Science Dome, Observatory, the Maker Space and/or the Forum.

5. LOCKERS – CARRYING AND / OR BEARING OF CERTAIN OBJECTS

- 5.1 Lockers are available for visitors during opening hours. Lockers are to be emptied at the end of the visit and before leaving experimenta. The Operator is entitled to open lockers outside of opening hours and treat the contents as lost property.
- 5.2 The carrying of umbrellas, bags or backpacks, coats or jackets in experimenta is prohibited. These articles can be stowed in lockers for the duration of the visit.

- 5.3 All visitors are prohibited from bringing or carrying the following objects (or animals) into experimenta:
- Animals (with the exception of guide or companion dogs);
 - Bulky objects of any kind such as tripods or selfie sticks, etc. (with the exception of walking aids for people with disabilities). Staff are entitled to demand presentation of a corresponding ID;
 - Weapons or dangerous objects or things which can be used as a weapon;
 - Bottles made of glass, canned beverages, etc.; bicycles, skateboards, inline skates, scooters or similar means of transport;
 - Drugs as defined by the German Narcotics Act;
 - Flammable objects and pyrotechnic material;
 - Caustic substances, highly flammable or noxious gases;
 - Clothing, emblems, writings, posters and other articles that express an opinion or serve as propaganda which may be deemed discriminatory, racist, xenophobic, right- or left-wing extremist, nazi or political or the displaying of which in public is forbidden.
- 6.8 Political propaganda as well as discriminatory, racist, xenophobic and unconstitutional acts, statements and any other similar conduct is forbidden.
- 6.9 Instructions given by the Operator or the Operator's staff or security service staff must be complied with. In case of doubt, visitors may approach the Operator's staff and seek instructions from them.
- 6.10 Persons having parental power and persons whose duty is to supervise children are obligated to carry out their duty to supervise visitors requiring supervision, specifically children under the age of 12, to comply with the rules set forth in these House Rules.
- 6.11 Teachers, group leaders, persons having parental power and persons whose duty is to supervise children are responsible for the proper behavior of children and teenagers in their company. Specific reference is made to item 11.3.
- 6.12 No admission and return to the Science Dome, after a show has started, is allowed. This is due to safety and technical reasons (the stage's rotation mechanism).
- 6.13 Some of the Science Dome shows include loud sound (bang) effects. It cannot be ruled out that these (bang) effects can be stressful for visitors, particularly for small children. This also applies to the use of special lighting effects in the Science Dome, e. g. the stroboscope, which can cause epileptic seizures in those affected by them. Persons having parental power or persons of full age whose duty is supervision are requested to take this into consideration when visiting a Science Dome show with children.

6. CONDUCT ON THE EXPERIMENTA PREMISES

- 6.1 Information and instructions, specifically on the exhibits as well as warning and information signs must be observed at all times.
- 6.2 Visitors are expected in particular to handle furnishings and exhibitions with care and in general – if possible – to avoid littering or soiling.
- 6.3 Eating and drinking of foods and beverages brought to experimenta is only permitted in the foyers. However, eating or drinking is not permitted in the ground floor (EG) foyer area.
- 6.4 There is a strict ban on smoking throughout experimenta.
- 6.5 The lighting of fires is prohibited. The only exception hereto are activities that take place within the framework of lab classes monitored by the Operator's staff that require the lighting of a controlled fire at the corresponding previous instruction of the Operator's staff.
- 6.6 Visitors shall refrain from noise constituting a nuisance and from disturbance of the peace. No noise should be caused that disturbs other visitors.
- 6.7 Visitors are expected to conduct themselves in such a way that no other person is injured, put at risk or hindered, disturbed or harassed in a measure exceeding unavoidable circumstances.

7. CONDUCT ON EXPERIMENTA-PLATZ

- 7.1 The rules stated in item 6 shall apply to conduct on Experimenta-Platz correspondingly.
- 7.2 The use of light sources that are not safety contained, open fires, any form of pyrotechnics as well as ethyl alcohol, oil, gas or any other fuels used for cooking, heating or purposes of production or operation is strictly forbidden unless said use is approved in advance in writing by the Operator.
- 7.3 Commercial activities on Experimenta-Platz, specifically the sale of goods, are forbidden unless said activity has been approved in advance in writing by the Operator.
- 7.4 Performances and the holding of events on Experimenta-Platz is forbidden unless said performance or event has been approved in advance in writing by the Operator.

8. FILMING AND PHOTOGRAPHY

- 8.1 experimenta visitors are not permitted to do any filming or photography for commercial purposes.
- 8.2 Filming and photography for private use are permitted. The right to one's own image, however, is to be respected; consequently, filming and photographs are not permitted which include persons without their permission who are not merely incidental to the subject of the picture.
- 8.3 The Operator neither consents to nor authorizes the use on the internet, specifically on social networks of private pictures allowed pursuant to item 8.2.

9. LOST PROPERTY

- 9.1 Objects found are to be handed over to the Operator's staff.

10. SAFETY – VIDEO SURVEILLANCE

- 10.1 Since fire safety regulations must be strictly observed, the Operator's instructions or those of staff or security service staff must be followed at all times in the event of fire or evacuations. Signage, e. g. signs for escape routes and emergency exits, must be heeded.
- 10.2 Stairways as well as passages, escape routes and emergency exits are to be kept clear at all times. Visitors are not allowed to loiter on them or obstruct them.
- 10.3 All escape routes, emergency exits, fire alarms, hydrants as well as deployment areas for fire-fighting vehicles as well as meeting points for experimenta visitors and the Operator's staff must be freely accessible and remain clear and unobstructed.
- 10.4 Video surveillance is used at experimenta – and identified as such. The reasons for fixed installation video surveillance that does not include a sound track are (1.) the protection and safety of visitor groups, individuals and staff at experimenta, (2.) enforcement of the House Rules and (3.) protection from criminal offences, specifically from theft, bodily harm and sexual assaults. Recordings are made continuously 24 hours per day, 7 days per week and saved for up to 26 days and then irretrievably overwritten.

11. ORDER – INSTRUCTIONS

- 11.1 The Operator, staff and security service staff commissioned by the Operator shall ensure at their discretion and in compliance with the applicable statutory and regulatory requirements that the House Rules are complied with.
- 11.2 Instructions issued by the Operator, staff or a member of the security service staff commissioned by the Operator are to be acted upon immediately within the scope of these House Rules.
- 11.3 Visitors who disregard these House Rules may be escorted from experimenta premises and/or Experimenta-Platz. This also applies to visitors who fail to follow instructions as per item 11.2.
- 11.4 Visitors prone to violence and/or under the influence of alcohol and or visitors who clearly intend on disrupting the Operator's events may be refused entrance or they may be removed from the premises of experimenta and/or Experimenta-Platz.
- 11.5 In the event of serious or repeated interference with other visitors or serious violations of these House Rules by visitors, the Operator or staff or a member of the security service staff commissioned by the Operator may issue a temporary or permanent ban on entry to the premises.

12. FINAL PROVISIONS

- 12.1 Contact: info@experimenta.science
- 12.2 These House Rules enter into full force and effect on 1 June 2018.

experimenta gGmbH